


Costs and Benefits

The Quality
benefits of
spiritual care

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Programme for the Day

- Elma Still – Assistant Director of Clinical Governance, Brighton University Hospitals
 - * Quality and Quantity – where do you fit in?
- Peter Wells – Lead Chaplain and Bereavement Offices Manager – Brighton University Hospitals
 - * - and when we don't
- A Patient's Account.
- Focus Groups – Discussions.

Aims of the Day

- To make the benefits of a service of spiritual care to patients and staff explicit in the NHS.
- To know where and when to measure quality and quantity of service.
- To know what to do with data and who needs it.

Quality Costs = Patient Experience

