

South East Coast SHA Chaplaincy Collaborative  
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# Quality and Quantity Where you fit in?

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# Chaplaincy and where it fits in:

- BSUH Trust objectives
- BSUH Core Values
- Healthcare Commission Standards
- Essence of Care
- NHS Plan
- Clinical Governance
- Other ways.

# BSUH Trust Objectives

## **Objective 1:**

Implement and monitor initiatives to improve patient care standards and experience

Chaplaincy team objective:

To provide and deliver spiritual and religious care as required by DoH Guidance.

To help lead on care at the point of death initiative.

To offer support for Essence of Care, in particular privacy and dignity.

To provide bereavement support to patients, relatives and staff.

Outcomes:

Audit activity

Completion of Spiritual and Bereavement Policy for the new RACH.

Implementation of spiritual and religious strategy for Sussex Partnership Trust

# BSUH Core Values

- **Respect:**

**We will value the diversity of race, culture, religion, ability, gender, sexuality and age in the Trust and the community it serves. We will take positive action to promote equal opportunities.**

- **Integrity:**

- **Culture:**

- **Responsibility:**

# Healthcare Commission

**The Chaplaincy team enables the Trust to be compliant in the following:**

- **C7 E:** to promote equality specifically religion and beliefs
- **C13A** staff treat patients , their relatives and carers with dignity and respect
- **C15B** Patients are provided with food in accordance with personal need.
- **C16** Provide patients with information about their care and treatment.
- \* **C24** Role in major incident action plans.

# Essence of Care

- **Pillar 1: Privacy and dignity:**
  - \* **all patients are asked about their religious needs on assessment**
  - \* **and informed in the Welcome booklet that chaplains will visit**
  - \* **The chaplaincy ensures that wards have relevant information**
  - \* **On the Trust intranet there is a section on Spiritual care of patients**

# NHS Plan

- **BSUH is committed to fulfilling the NHS Plan set out in 2000 in that we will respect and provide for patients spiritual and religious needs. This is best achieved via the work of the chaplaincy team across the Trust.**

# Clinical Governance

- **The Patient Experience a part of Clinical Governance::**
  - \* **Core Values – Responsibility:**
    - **We will honour and respect the experience of patients, carers, volunteers and staff in order to create an inclusive and supportive environment.**
    - **As the chaplaincy team works across the Trust they provide an account of the patients experience that informs patient and staff care**

# Other ways

- **By promoting various initiatives:**
  - **Core Values**
  - **Being a presence on various Trust wide committees.**
  - **Involved with staff induction and training of both medical and other professionals**
  - **Annual Remembrance events**
  - **Responding to a variety of situations that can enable support for staff.**

# Quantifying the cost

- **Whilst it would be possible to quantify the cost per patient episode the Trust maintains that the chaplaincy team provides a corporate benefit enabling the Trust to fulfil its objectives of patient care.**