

Chaplaincy Collaborative Launch Event

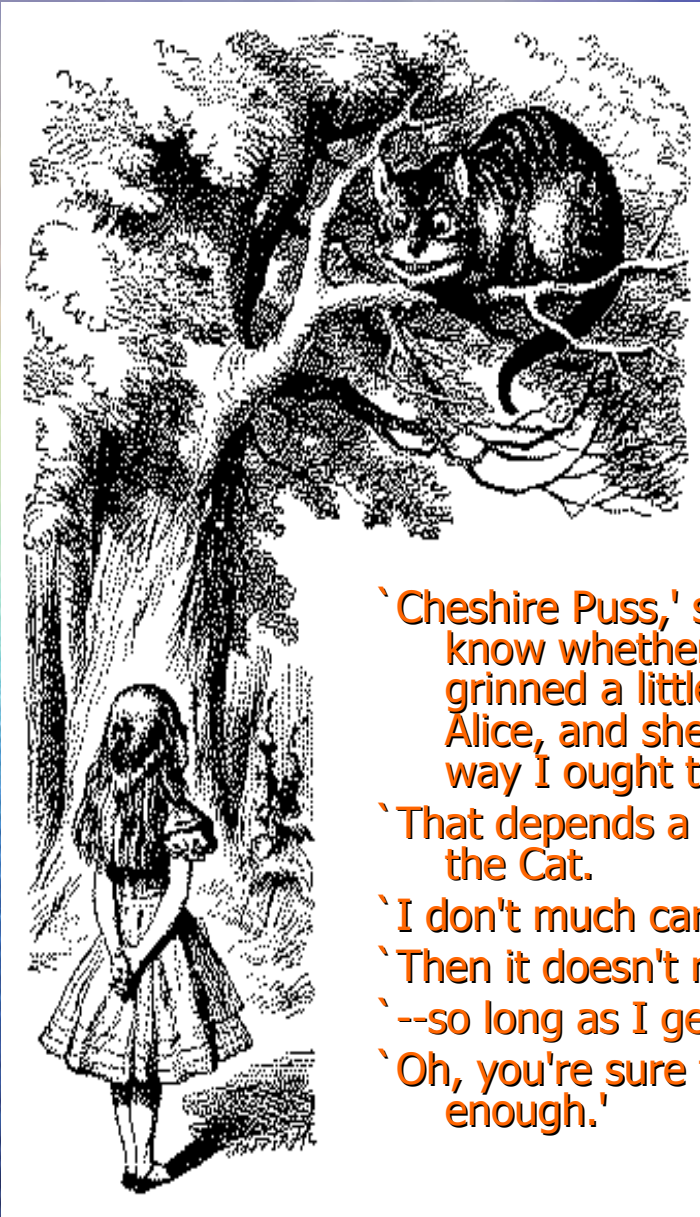
Introduction and welcome - morning session

William Greenwood
Chair for the day

29th November 2006

The day in one slide!

- Where are we now? What is the focus for chaplaincy today and tomorrow?
- Developing an approach to the role of chaplaincy – starting the journey.
- The community and the “institution” of the hospital –the wider service modernisation agenda – which road to take?
- Some things don't change – people, staff, faith!
- Take away points and next steps for our chosen route.



Down the rabbit hole?

- 'Cheshire Puss,' she began, rather timidly, as she did not at all know whether it would like the name: however, it only grinned a little wider. 'Come', it's pleased so far, thought Alice, and she went on. 'Would you tell me, please, which way I ought to go from here?'
- 'That depends a good deal on where you want to get to,' said the Cat.
- 'I don't much care where--' said Alice.
- 'Then it doesn't matter which way you go,' said the Cat.
- '--so long as I get SOMEWHERE,' Alice added as an explanation.
- 'Oh, you're sure to do that,' said the Cat, 'if you only walk long enough.'

Reform of the NHS (1): Local commissioning, national frameworks

From April 2006, PCTs responsible for commissioning NHS services within national framework of:

Self care/
care outside
of hospitals

Public/ user
involvement

Plurality of
provision

National
regulation &
local
contracts

A business & market environment

NICE
guidelines
(evidence
based)

14,000 sq. km. 80% rural 6.8m population

1 SHA 24 PCTs 17 Acute Trusts 9 MH Trusts

4 Sp Trusts 1 Ambulance Trust 8 Foundation Trusts

What did you just say?

- NHS services
- Patients and carers
- NHS staff
- Hospital
- That's how we always do it
- Interested individuals
- But not public body provider
- Service users
- Service provider staff
- Community based services/ self care
- Evidence based treatments
- Structured support & development

Developing Relationships

- Commissioners (PCTs & Practice Based Commissioners)
- Provider organisations (Chief Executive and Directors)
- Chaplaincy support groups
- Service users/ Patient & PPI Forum
- Other faith communities
- New organisations – i.e. social enterprises
- Voluntary sector organisations
- SHAs (via workforce directorate etc)

Challenges for Chaplaincy?

- Is there a future for chaplaincy in the NHS?
If we believe there is how can it develop a strategic direction to respond to NHS reforms?
- What do we need to know about the reforms and strategic direction of the NHS?
- How will we organise for the future?
- What will the changes mean to the way we meet the spiritual needs of service users AND staff?



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Reform of the NHS (2): Overall objectives

reductions in inequalities

Access to NHS services

World class service

Patient experience & public satisfaction

Professional morale & engagement

How local commissioning helps, both in the short term ...

Stabilise investment at PCT level

Sustain commitment to NHS

Promote less intervention & more preventive approach

Facilitate NICE guidelines (evidence based)

... and by establishing a platform for:

More efficient providers & VFM

More diverse range of providers in the market

Commissioning to meet holistic health needs of population

Commissioning of evidence based services

Challenges for Chaplaincy

- How will we organise and grow for the future?
- How will chaplaincy place itself as a “service” in the emerging market economy which will include more independent sector provision?
- How might it place itself to operate within the shift to greater community provision of services?
- What are the support structures and training needed to grow the chaplaincy workforce contribution to “Caring for the Spirit”?

