

Modelling and Publicising Spiritual Healthcare

How do we make
known our
services?

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Models of Practice and Service

- Models of Practice

- * practice models develop out of an assessment of the spiritual and religious needs and issues presented in particular situations. In order for spiritual and religious care to be effective within the healthcare system it is necessary that a systemic and practical link is made between models of assessment and models of practice. Folland 2006

- Models of Service

- * Service models explain the work of the department to the public, the employer and itself. They emerge following a process of careful reflection on the institutions primary task which is ‘the main purpose for which the institution exists and which it has to achieve and maintain in order to survive’ Ref: Rice in Folland 2006

Questioning different models

- What are the aims?
- What is offered?
- What is the method?
- What is the outcome?
- How does it assist the organisation and the public's understanding?

Questions for exploration

- What does a chaplain do that a volunteer cannot?
- Theologically where are we as chaplains given where the NHS is today?
- Who is my Line Manager?
- Are NHS values Kingdom values?